**IT Software Engineer - JD**

Are you passionate about creating applications with fantastic user experiences and highly scalable, modern architectures? Infinigent Software Solutions is a Dubai-based Software company that provides highly scalable software solutions to businesses across various domains. For more details, visit our website: www.Infinigent.com. Infinigent seeks a full-stack .Net developer with experience building services using .NET technologies and is currently looking for suitable candidates for the vacancies in our Brach office in **Sharjah, UAE**.

**Job Title: IT Software Engineer**

Your job is to technically understand the company’s entire product and technically skilled problem solver with an ability to dig to the root of the issues and offer solutions. You need to engage with other development and Software Engineering teams regularly.

**Roles and Responsibility:**

* Take ownership of customer issues reported and see problems through to resolution
* Research, diagnose, troubleshoot, and identify solutions to resolve customer issues
* Follow standard procedures for proper escalation of unresolved issues to the appropriate internal teams
* Provide prompt and accurate feedback to customers
* Ensure proper recording and closure of all issues
* Prepare accurate and timely reports
* Document knowledge in the form of knowledge base tech notes and articles
* Follow the SLA for issues concerning the severity.
* Write clean, scalable code using .NET programming languages.

**Requirements and Skills:**

* Familiarity with the ASP.NET framework and SQL Server
* Knowledge of at least one of the .NET languages (e.g., C#, Visual Basic. NET/ Core) and HTML5/CSS3/ JavaScript
* Familiarity with architecture styles/APIs (REST, RPC)
* Providing technical support for web, desktop, or mobile applications
* Excellent troubleshooting, written, and communication skills

**Preferred Education and Other Skills**

* Bachelor’s degree in computer science or computer engineering or equivalent
* Relevant Development certifications or relevant work experience
* Must be a self-starter who requires minimal supervision
* The ability to handle diverse situations, multiple projects, and rapidly changing priorities while maintaining a positive attitude
* Good communication skill

**Work Experience:** Minimum **two** years

# Job Details

* Job Location: Sharjah, UAE
* Job Type: Full-time/ Onsite
* Level: mid-level
* Company Industry: IT Software
* Salary: Attractive salary based on experience

Interested candidates may send their resumes to [recruitment@infinigent.com](mailto:recruitment@infinigent.com)